



FirstPROOF Installation and Activation

Version 1.0r0

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1. Installing FirstPROOF

1.1. System Requirements

1.1.1. Operating system

PC	Windows 10, 64-bit
Mac	OS X - 10.6 and higher, 64-bit

1.1.2. Hardware

PC	Intel Core i3 / i5 / i7 2.5GHz Processor 1Gb RAM 20Gb free disk space CD-ROM Drive
Mac	Intel Core i3 / i5 / i7 2.5GHz Processor 1Gb RAM 20Gb free disk space CD-ROM Drive



Increasing the amount of RAM you have installed will increase the performance of the product.

1.2. Installation

1.2.1. Computers with Microsoft Windows Operating System

- Download the installer.
- Open the folder and click on **Setup.exe**.
- Follow the instructions on screen.



You need to be logged in with Administration rights to install FirstPROOF.

1.2.2. Computers with Apple Macintosh Operating System

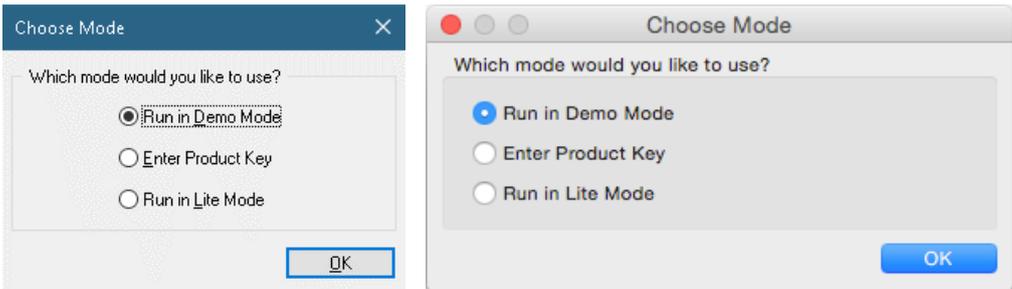
- Download the installer.
- Double click on the **Install FirstPROOF** icon.
- Follow the instructions on screen.

2. Running FirstPROOF for the First Time

When you run FirstPROOF for the first time, a Choose Mode screen will be displayed. This screen will let you choose whether you want to enter a Product Key to run FirstPROOF in Normal Mode, run it in Demo Mode without entering a Product Key, or run it in Lite Mode.



PC Screens are shown on the left and the corresponding Mac screens on the right.



2.1. Demo Mode

If you select to run FirstPROOF in Demo Mode, you will not have to enter a Product Key.

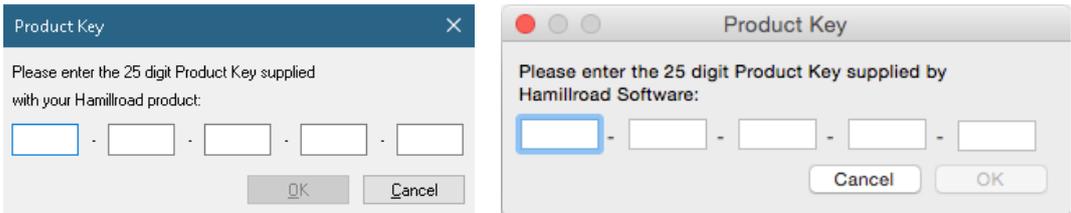
The Demo period will run for 28 days from the first run date, during or after which you will need to enter a Product Key and then activate the product.

Once you have entered a Product Key you will have 7 days in which to activate the product. If you do not activate the product during this 7-day period, it will revert to running in Lite Mode.

You can enter a Product Key at any time during the 28-day demo period by selecting **Register FirstPROOF** from the **Security** menu and entering a Product Key when prompted. See the Entering Product Key section!

2.2. Product Mode

If you select to enter a Product Key (25-digit key required to run FirstPROOF in full mode), a screen will launch prompting you to enter the key that was provided with your FirstPROOF software.



2.2.1. Entering a Product Key

There are two ways that you can enter the Product Key:

1. You can type the key into spaces provided.
2. If the Product Key was provided in digital form, you can copy and paste the entire 29-digit key in to the first box (including any dashes '-' in it).

After you have entered a 25-digit key, the OK button will become selectable. When you click the OK button, FirstPROOF will check to see if the key is valid.

If the key that you entered is valid, FirstPROOF will continue to run in an unrestricted mode, other than the occasional reminder for you to activate the product, for a period of 7 days from entering the Product Key.

2.2.2. Invalid Product Keys

A Product Key may be regarded as invalid by FirstPROOF for two reasons:

1. The key is not a key issued for use with this particular Hamillroad product.
Hamillroad has a variety of products on the market, and each product has a key range that is specific to that product.
2. The key was issued for a different OEM version of the product.
FirstPROOF is supplied to the market by a variety of OEM's and dealers. Each of these OEM's and dealers have a unique key range, which means that you cannot use a key supplied by OEM 'ABC' with a product supplied by OEM 'EFG'.

If the key that you entered was found to be invalid, you will be asked to check and re-enter the Product Key.

2.3. Lite Mode

If you select to run FirstPROOF in Lite Mode, you will not have to enter a Product Key.

Before Lite Mode is activated, however, FirstPROOF will run in Demo Mode for a period of 28 days from the first run date. Once this has expired, FirstPROOF will revert to running in Lite Mode. During this period, or at any time afterward, you may enter a Product Key and then activate the product.

2.4. Options

When FirstPROOF initially runs in Demo Mode, a number of options will be enabled. These Options will be fully functional for 21 days, during which you can evaluate them. Once this has expired, FirstPROOF will disable the Options. During this period, or at any time afterward, once you have activated the product, you may enter an Option Key to activate a particular Option.

3. The Activation Process

Activating FirstPROOF is a simple process:

- You will first need to complete a registration form.
- Once the form is completed FirstPROOF will generate an Activation Request File (ARF file) which will need to be sent to the address specified by your system
- Once the ARF file has been received and verified, an Activation Key will be returned to you.
- You will need to enter this Activation Key to activate FirstPROOF.

3.1. Registering FirstPROOF

To register your FirstPROOF product during the first 28 days, you will need to select **Register FirstPROOF** from the **Security** menu.



If you have not entered a Product Key, you will be asked to at this stage.

The registration form consists of:

- **Mandatory Fields** – You must complete these.
 - First Name
 - Last Name
 - Company Name
- **Optional Fields** – Your choice if you wish to complete these.
 - All fields not marked with a red or blue *
- **Choice Fields** – You need to complete at least one of these.
 - Email (*even though you have the option of Fax or Mail as a return preference, please use Email if at all possible as it really simplifies the activation process and greatly reduces the chance of errors occurring that could delay the process*).
 - Fax
 - Mail

The above example of a completed Registration form includes a Fax number and an email address. The Registration Key Return Preference is still set to Email. **Once again, only change this from Email if you absolutely have to!**

Once you click the **OK** button, you will be shown a screen that indicates that FirstPROOF has created an activation request file on your desktop and instructions on where to mail it to.

The ".arf" file that is placed on your desktop will be named beginning with an R-, and then the 25 digit Product Key ending with an ".arf" extension something like "R-IQZT134LUIABC5123R1RCJ1.arf". **Do not edit this file in any way as it could cause the activation to fail.**

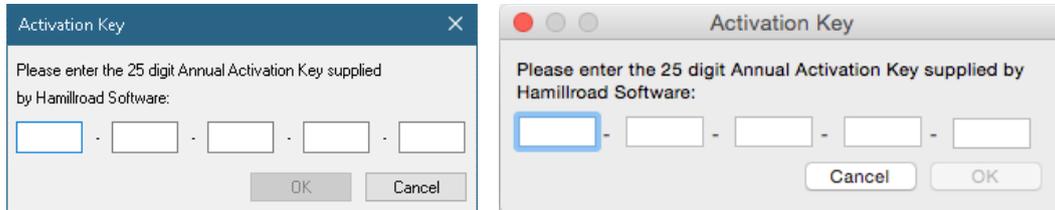
To register your product, you will need to attach the **file** to an email addressed to the email address your supplier of FirstPROOF specified on the above screen or in the user guide.



Important: Once the activation is processed, an Activation Key will be mailed to the email address you specified on the registration form, not the mail address that was used to mail the ".arf" file.

3.2. Activating FirstPROOF

To Activate FirstPROOF you will need to select **Activate FirstPROOF** from the **Security** menu and type in or copy and paste the Activation Key you have been mailed into the space provided.



Please note that an Activation Key is specific to your hardware platform not just to your Product Key!

3.3. Upgrading FirstPROOF

Early versions of FirstPROOF were non-chargeable upgrades (when upgrading to an equivalent version and brand); these versions do not require an Upgrade Key.

Upgrades from an OEM version of FirstPROOF to a standard Hamillroad version (either Std or Pro) are always chargeable, so always require an Upgrade Key.

Later versions of FirstPROOF, for example, versions 4 and 6 are chargeable upgrades; these versions, therefore, require an Upgrade Key to work.

3.3.1. Upgrading FirstPROOF from a previous release.

It is possible to upgrade from an earlier version to a later version of FirstPROOF without having to re-register the product. This is only possible if you have:

- A valid **FirstPROOF Product Key**
- A valid **FirstPROOF Upgrade Key** - if required
- A valid **FirstPROOF Activation Key**
- Installed the new version on the same machine as the old version.

To upgrade FirstPROOF from a previous release:

- Select **Upgrade FirstPROOF** from the **Security** menu.
- Enter your **Product Key**.
- Next, enter your **Upgrade Key** - if requested.
- Next, enter your existing **Activation Key**.



It is also possible, using the method above, to re-install FirstPROOF without needing to re-register.

3.3.2. Upgrading from FirstPROOF PGB, TIFF, or Std to Pro.

This is only possible if you have:

- A valid **FirstPROOF Product Key**.
- A valid **FirstPROOF Upgrade Key**.
- A valid **FirstPROOF Activation Key**.
- Installed the new version on the same machine as the old version.

To upgrade to **FirstPROOF Pro** from **FirstPROOF PGB, FirstPROOF TIFF or FirstPROOF Std**:

- Enter your existing **Product Key**.
- Next, enter the **Upgrade Key** supplied by your dealer.
- Next, enter your existing **Activation Key**.



If you have not previously registered FirstPROOF, you will need to follow the normal activation process except that you will need to enter your Upgrade Key after you have entered the Product Key.

4. FirstPROOF Options

As of FirstPROOF version 4.0, a number of Options have been added to FirstPROOF that provide additional functionality to the base product.

4.1. Options

These cover the five main areas of additional functionality in FirstPROOF Pro (compared to FirstPROOF Standard), which have been made available in FirstPROOF Standard as separate Options. If there are, therefore, some tools that you want to use in FirstPROOF Pro, but you don't want to purchase the whole product, you can purchase just the Option/s you want in addition to FirstPROOF Standard.

The five Options are:

- The Advanced View Tools Option
- The Page Modification Option
- The Printing and Export Option
- The Clean [Scum Dot Removal] Option
- The Color Management Option

4.1.1. Advanced View Tools Option

This option consists of all the Advanced View Tools in FirstPROOF Pro, such as the Measurement Tools, View Black Tool, Ink Limits Tool, Duplex View Tool, etc...

For further details, see the Comparison Chart and the FirstPROOF User Guide.

4.1.2. Page Modification Option

This option consists of the Merge Tool, Crop Tool, Rotate Tool, and Knockout Tool.

For further information on these tools, see the FirstPROOF User Guide.

4.1.3. Printing and Export Option

This option consists of the printing and export capabilities of FirstPROOF Pro.

For further information on these tools, see the Comparison Chart and the FirstPROOF User Guide.

4.1.4. Clean [Scum Dot Removal] Option

This option consists of the Clean [Scum Dot Removal] Tool, used to remove single isolated pixels, for either Flexo or Screen printing.

For further information on this tool, see the FirstPROOF User Guide.

4.1.5. Color Management Option

This option consists of the Color Management capabilities of FirstPROOF Pro, which enable color accurate viewing.

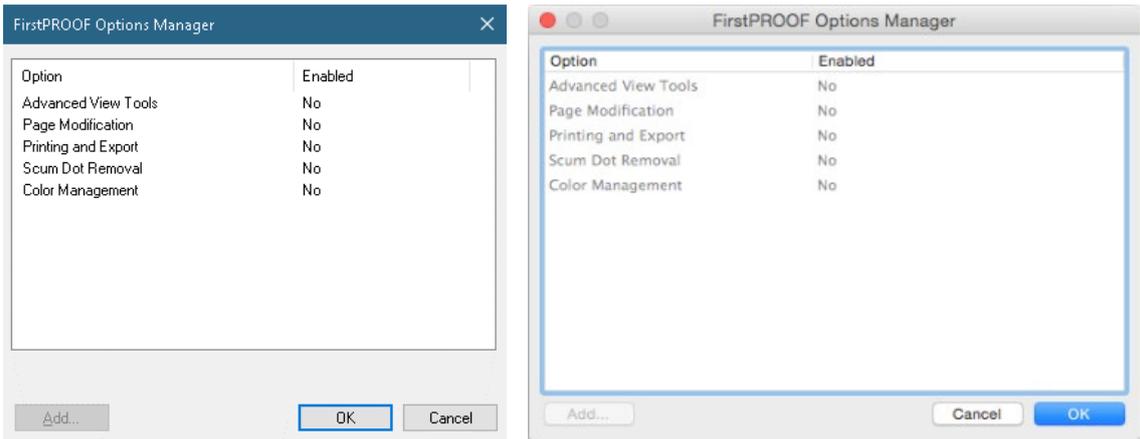
For further information on this tool, see the FirstPROOF User Guide.

4.2. Activating an Option

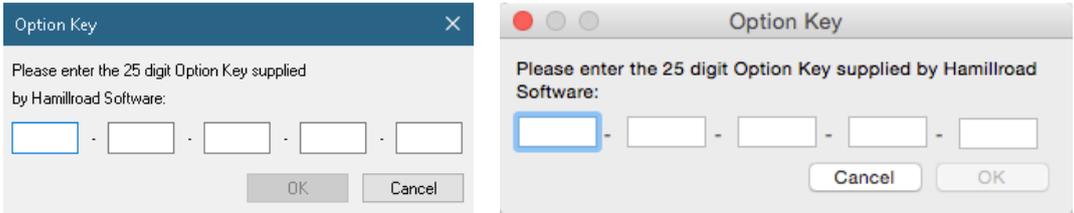
To activate an option, you will first of all need to Register and Activate your FirstPROOF product. See the relevant sections of this guide for that.

4.2.1. Entering an Option

- Select **FirstPROOF Options** from the **Security** menu (only available after FirstPROOF has been activated).



- Select the **Option** you want to enter.
- Click the **Add** button or double click on the **Option** name.
- The **Option Key** screen will launch.
- You may now enter the Option Key.



4.2.2. Entering an Option Key

There are two ways that you can enter the Option Key:

1. You can type the key into the spaces provided.
2. If the Option Key was provided in digital form, you can copy and paste the entire 29 digit key into the first box (including any dashes '-' in it).

After you have entered a 25-digit key, the OK button will become selectable. When you click the OK button, FirstPROOF will check to see if the key is valid.

4.2.3. Invalid Option Keys

An Option Key may be regarded as invalid by FirstPROOF for three reasons:

1. The Option Key was issued for another Product Key.
Options Keys will only work for the Product Key for which they were generated.
2. The key is not a key issued for use with this particular Hamillroad product.
Hamillroad has a variety of products on the market, and each product has a key range which is specific to that product.
3. The key was issued for a different OEM version of the product.
First*PROOF* is supplied to the market by a variety of OEM's and dealers. Each of these OEM's and dealers has a unique key range, which means that you cannot use a key supplied by OEM 'ABC' with a product supplied by OEM 'EFG'.

If the key that you entered was found to be invalid, you would be asked to check and re-enter the Option Key.

5. Common mistakes to be aware of

5.1. When entering Product, Upgrade or Activation Keys

The following mistakes could cause an error when entering your Product, Upgrade, Activation, or Option Keys:

- A character has been incorrectly entered - in particular check '0' (zero) vs. 'O' (letter 'O') and '1' (one) vs 'l' (letter 'l').
- Two characters have been transposed - for example, "12435" has been entered instead of "12345".

5.2. When Registering

The following mistakes could cause your activation request to be ignored or could result in your Activation Key, not reaching you:

- A mail is sent to the activation address without the ".arf" file being attached.
- The mail that was sent only contained the name of the ".arf" file, not the actual file.
- You chose a return method other than email, which creates a ".txt" not an ".arf" file, and emailed the ".txt" file, which will be ignored by the activation system.
- The email address specified on the Registration Form is the one that the Activation Key will be sent to, not the address from which the ".arf" file is mailed.
- The email address specified on the Registration Form was typed incorrectly.
- Apple Single/Double encoding should be switched off in Mac Mail programs as this can cause the ".arf" to become corrupt.



For FirstPROOF support please contact: support@hamillroad.com